

ICT Support

Microlise ICT Support can provide custom operating system and hardware support as well as supply and installation for the following platforms:

- iSeries (AS400)
- Unix on Hewlett Packard Itanium2 and PA RISC
- Unix (AIX) on IBM pSeries
- Linux on Intel, IBM xSeries, iSeries, pSeries, Itanium 2
- SCO Unix on Intel
- Storage subsystems on Hewlett Packard StorageWorks, including OpenView Data Protector.
- IBM xSeries servers
- All PC systems
- Microsoft Windows Server & PC OS and application software

Microlise has both Sales and Technical IBM Business Partnership Certification and Accreditation on both the iSeries and pSeries platforms and has business partner status with Microsoft (Certified Partner). Microlise is also a registered installer of Panduit network systems.

In addition to support, Microlise ICT Support can size, specify, supply and install complete solutions. They fully understand the server, the Microlise application, the environment and its configuration and all levels of the system operation including the use of MDT's in conjunction with any of the above hardware.

There are therefore a whole host of ICT skills available :

- System management up to full Facilities Management level, including site hosting
- Application development skills
- Performance monitoring and problem management
- Storage and server consolidation
- High availability and disaster recovery
- Database admin, analysis and design skills in DB2, Oracle and SQL Server
- Network (LAN & WAN) Skills
- Security advice and implementation
- LAN & WAN infrastructure design and installation, all topologies and medium - including fibre optic
- Server and network systems analysis
- Wireless networking and security
- Antivirus products
- Tape backup solutions

If you want to know more about available maintenance options please contact:

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