

Hardware Support

Two levels of cover are available in relation to hardware repairs.

- On site support
- Return to Microlise

“On site” support is designed for critical equipment. Repairs will be carried out by one of our team of highly skilled field engineers.

“Return to Microlise” is ideal for equipment that is less mission critical. Repairs are carried out either by the Microlise Service Centre or through one of our partners.

Telephone support is automatically provided for all equipment covered.

Each level of cover has its own specific guaranteed response times and is available for a variety of hours of cover.

If you want to know more about available maintenance options please contact:

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